



# NA WORLD SERVICES SERVICE SYSTEM WORKSHOPS

This project grew from the need to find solutions to our age-old service problems (apathy, communication breakdown, difficulty delivering basic services, etc.) so that we can do a better job of carrying the NA message.

- ❖ How can we improve our current service system to better serve our groups and carry the message to the addict who still suffers?
- ❖ We've been developing possible alternatives to our current structure, and we need your ideas and input.

This is a project for ALL NA members!  
Please participate by joining us at one of these workshops.

## WORKSHOP DATES & LOCATIONS

**15-17 October**  
Hilton Oakland Airport  
**OAKLAND, CA**  
800.HILTONS  
Reserve rooms by 21 Sep  
\$82/night

**29-31 October**  
Holiday Inn  
Baltimore Inner Harbor  
**BALTIMORE, MD**  
888.HOLIDAY  
Reserve rooms by 7 Oct  
\$99/night

**17-19 September**  
Doubletree Dearborn  
**DETROIT, MI**  
800.222.TREE  
Reserve rooms by 17 Aug  
\$95/night

**24-26 September**  
Hilton DFW Lakes  
Exec Conference Center  
**GRAPEVINE (DFW), TX**  
800.HILTONS  
Reserve rooms by 2 Sep  
\$99/night

**29-31 October**  
Sheraton Orlando Downtown  
**ORLANDO, FL**  
800.325.3535  
Reserve rooms by 7 Oct  
\$80/night

To help us plan effectively and control costs, please act quickly to contact the appropriate hotel to make your room reservations. Mention NAWS Workshop.

**Workshop pre-registrants present Friday at 6 pm are eligible for a drawing for two WCNA 35 (San Diego) registrations.**

WORKSHOP REGISTRATION:

[www.na.org/servicesystem](http://www.na.org/servicesystem), email [elaine@na.org](mailto:elaine@na.org), or call 818.773.9999 x116

These five workshops will cover basically the same information.

Workshops will begin Friday at 6 pm and end around 1 pm on Sunday.

Areas and regions are encouraged to try to fund as many **CURRENT AND PAST TRUSTED SERVANTS** as possible.

These experienced members are **ESSENTIAL PARTNERS** in evolving ideas and forwarding the work.

Service System Project information and materials: [www.na.org/servicesystem](http://www.na.org/servicesystem)

# AN INTRODUCTION TO THE SERVICE SYSTEM PROJECT

For years we have struggled with the same challenges throughout the service structure: apathy, disunity, communication problems, difficulties with our public image, and struggles to deliver basic services. The service system project was created, and unanimously adopted at the World Service Conference, to solve some of these ongoing problems.

We—world services together with interested members of the fellowship—are trying to design alternatives to our current service system—ways to more effectively serve the groups & better reach the addict who still suffers. So far, we have created *A Vision for NA Service*, which was adopted at WSC 2010. With that shared vision in mind, we are talking about possible structural changes to our service system. This is a conversation we need to have worldwide throughout Narcotics Anonymous.

Some things we are doing to help generate discussion:

- ❖ We will be holding five US workshops—information on the back of this flier or at [www.na.org/servicesystem](http://www.na.org/servicesystem)
- ❖ We have formed a discussion board open to all members for discussion of the project: [www.na.org/servicesystem](http://www.na.org/servicesystem)
- ❖ We have devoted a webpage to the project where we are posting all proposals, project updates, and workshop tools in one central location. On the service system page you will find:
  - ◆ A Vision for NA Service
  - ◆ Project updates and background
  - ◆ A link to the discussion board
  - ◆ The proposals for structural change
  - ◆ PowerPoints
  - ◆ Session profiles
  - ◆ Other workshop tools
- ❖ We have posted a form for input on the proposals. We welcome your thoughts at any time, but input specifically about these first draft proposals is due by 31 December 2010. Access the form at [www.na.org/servicesystem](http://www.na.org/servicesystem).

To help us plan effectively and control costs, please act quickly to contact your hotel to reserve rooms. Mention NAWS Workshop.

WORKSHOP REGISTRATION:  
[www.na.org/servicesystem](http://www.na.org/servicesystem),  
email [elaine@na.org](mailto:elaine@na.org), or call 818.773.9999 x116

**Service System Project info & materials:**  
[www.na.org/servicesystem](http://www.na.org/servicesystem)



For  
Service System  
Project  
information  
and materials,  
workshop details,  
and workshop  
registration, visit

[www.na.org/  
servicesystem](http://www.na.org/servicesystem)